

Commissioner Monitoring & Supporting Quality & Safety improvements

Presentation by – Dr. Anne Scott, Acting Chief Nurse

Date 27th April 2018

Introduction

- Quality and Safety
- Commissioner Assurance

Quality & Safety

Potential Risks

- Increase risk to patients due to CQC non-compliance with fundamental standards.
- Inability to maintain safe staffing and retention of staff to drive CQC improvement actions.
- Impact on quality and safety of services due to CQC non-compliance.
- Inability to sustain quality improvements across the services.

Commissioner Assurance

Commissioners

- CQC action plan is submitted to CQRG on a quarterly basis for review and scrutiny following acceptance at LPT Quality Assurance Committee (QAC).
- Commissioner attendance at LPT QAC.
- Commissioner quality monitoring through LPT Clinical Quality Review Group.
- Triangulation of other quality intelligence received through reported GP concerns and Serious Incidents
- Commissioner Quality visits and support to clinical services of concern identified through CQC action plan scrutiny and other quality monitoring processes.